

Atoll Close Holiday House Booking Terms and Conditions

By placing a booking to stay at Atoll Close Holiday House you agree to the following terms and conditions.

1. no pets, parties or events and maximum ten people. Breach of these rules will result in immediate eviction and additional charges.
2. booking needs to be placed 24 hours before check-in date.
3. at time of booking a 25% deposit is required.
4. full payment is due 30 days before check-in date. Failure to pay the full amount by the due date will result in the booking being cancelled and loss of deposit amount.
5. if booking is cancelled up to 30 days before check-in date 100 percent of the total booking amount is forfeited. The booking fee may be refunded if we are able to re-book the property for the full duration of your original stay.
6. if booking is cancelled greater than 30 days before check-in date 100 percent of the deposit amount is forfeited.
7. if booking is cancelled greater than 90 days before check-in date deposit will be refunded less a fee of AUD150.
8. in the instance of natural disasters, no refund will be provided should you elect to cancel your stay. We strongly recommend Travel Insurance as it may protect you if you cancel your holiday due to unforeseen circumstances including natural disasters.
9. check-in time is after 2pm on check-in date.
10. check-out time is before 10am on departure date. Additional time stayed over 10am will be charged at the cleaner's hourly rate. We will not be responsible for items left behind.